

Enterprise Systems Management

Date

22 December -26
December 2024

Kuala Lumpur

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3500

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Why Choose this Training Course?

This training course provides knowledge and practical skills you need to develop your understanding of the discipline of enterprise systems management. It covers a number of important aspects including business process and systems analysis, implementation and management. In addition, you will gain insights into related topics including ITIL, agile project management and Enterprise Systems Analysis that can be applied to any ERP system. The aim of the programme is to better appreciate how an enterprise aligns and integrates various business processes through a coherent enterprise system, and the challenges it faces.

This training course will feature:

- Identify strategic risks
- Integrate business systems and their underlying processes
- Understand the role of the enterprise analyst
- Align potential solutions and project initiatives with strategic goals
- Apply enterprise architecture concepts

What are the Goals?

By the end of this training course, participants will be able to:

- Understand how to develop, configure and implement an enterprise system
- Better manage sales, operations and procurement processes
- Develop an approach to implementing business KPIs and analytics
- Select the best tools and techniques to manage complex projects
- Understand the principles of financial accounting and management

Who is this Training Course for?

This course is suitable to a wide range of professionals but will greatly benefit:

- IT Managers
- Business Analysts and Experts
- Enterprise Architects

- Business Managers
- Project Leaders and other senior managers wishing to develop their understanding of the principles of managing enterprise systems.

How will this Training Course be presented?

This course will utilise a variety of proven adult learning techniques to ensure maximum understanding, comprehension and retention of the information presented. Brief explanations of key concepts from the course leader are interspersed with a range of activities to allow the concepts to be explored. These include discussions, case studies, presentations and practical exercises.

The Course Content

Day One: Introduction to Enterprise Systems Management

- Understanding business strategy and external influences
- Defining strategic ends and means
- Identifying opportunities, problems and threats
- Strategic enterprise analysis
- Enterprise Systems Management

Day Two: System Design, Development, Configuration and Implementation

- Principles of design thinking and systems engineering
- People, processes and technology
- Agile methods overview
- Business process management (BPM)
- Organisation structure
- Approaches to system integration

Day Three: Business Analysis, KPIs and Business Intelligence (BI)

- The Enterprise Architecture Framework
- Eliciting and defining business needs
- Identifying and assessing capability gaps
- Measuring processes and outcomes
- Organisational measurement architecture
- Analytical tools and techniques

Day Four: Project Management and Financial Management

- Project objectives, commercial and technical Feasibility
- Reasons for project success and failure
- Evaluating technical Feasibility
- Project resourcing and risk
- Assessing a projects financial feasibility
- Enterprise financial management

Day Five: Bringing it all Together

- Understanding the strategic context
- Case study and presentations
- Identify strategic project risks
- Developing an implementation plan
- Measuring and controlling solution success



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